

# Beware of Utility Scams



Do **NOT** give out personal  
information over the phone  
unless **YOU** initiated the call

## Remember:

Concord Municipal Utilities is your only  
utility provider, and we will never...

- call, email, or text you and make  
a forceful demand for immediate  
payment with a prepaid credit/  
debit card
- request any personal information over  
the telephone

If you receive a call claiming to be from your utility and feel  
pressured for immediate payment or personal information,  
hang up the phone and verify it with us by calling

**1-978-318-3101**



TOWN OF CONCORD  
MUNICIPAL UTILITIES

ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS